

**Stronger Communities Select Committee
Work Programme 2020/21
Chairman: Councillor D Sunger**

No.	Item	Meeting Date	Progress and Comments	Programme of Meetings
1.	Presentation from the Loughton based group GROW Community Garden who help people who are socially isolated	21 July 2020	Organised by Cllr D Wixley Completed	21 July 2020 15 September 2020 14 January 2021 30 March 2021
2.	Impact of Covid-19 on EFDC's Housing Communities	21 July 2020	Deborah Fenton Completed	
3.	"What are our customers telling us?"	Q1 - 21 July 2020 Q2 - 14 January 2021 Q3 - 30 March 2021 Q4 - 2021/22	Quarterly report of customer satisfaction and feedback Q1 – Completed Rob Pavey	
4	Health and Wellbeing Strategy – To consider outcomes for the district	21 July 2020	Fabrizio Ferrari / Gill Wallis Completed	
5.	Universal Credit and its impact on our customers and services	15 September 2020 30 March 2021	Initial findings and recommended actions from the officer working group 6 monthly report Rob Pavey	
6.	Customer Service Strategy	15 September 2020 30 March 2021	Update on Key objectives 6 monthly report Rob Pavey	

7.	Digital Inclusion	14 January 2021	Report on project progress and future strategy	
8.	Rough Sleepers	14 January 2021	Progress report on how the Council has been helping those individuals sleeping rough within the District.	
9.	Loughton Broadway Report	14 January 2021	R Smith / D Fenton	
10.	Health and Wellbeing	14 January 2021	Chairman Councillor D Sunger Verbal report – Update on the Whipps Cross Hospital Development Programme (Meeting attended on behalf of EFDC)	
11.	Presentation from the District Police Commander	30 March 2021	Annual Report Caroline Wiggins	
12.	Community Safety Partnership annual report and review of the district Strategic Intelligence Assessment	30 March 2021	Annual Report Caroline Wiggins	
13.	Social Recovery	30 March 2021	Jennifer Gould	
14.	Six-month report on the work of the Council-funded Police Officers	15 September 2020 30 March 2021	Caroline Wiggins	

15.	Data insight led review of customer service outlets	Deferred to 2021/22	Report to deferred until the next municipal year. Options and recommendations for short, medium and long-term options	
16.	Service reviews as a result of performance concerns	TBC		